

New Behavioural Standards

Since 2017, the Manufactured Homes (Residential Parks) Act 2003 (the Act), has contained increased emphasis on the rights and obligations for both park owners and homes owners regarding standards of behaviour.

Home Owners

Home owners must respect the rights of other residents and park owners including:

- Not interfering with the peace, comfort or privacy of other residents
- Respecting the rights of the park owner and their representative to work in an environment free from harassment and intimidation
- Upholding the occupational health and safety of people working in the park
- Ensuring, as reasonably practicable, that their guests comply with the above standards

Park Owners

Park owners must respect the rights of home owners or other residents including:

- Not interfering with the peace, comfort or privacy of a home owner or other residents
- Taking reasonable steps to ensure a home owner does not interfere with the peace, comfort or privacy of others
- Using their best endeavours to ensure an environment free from harassment and intimidation
- Not restricting autonomy over personal or financial matters

Park owners must also respect the rights of residents and home owners by:

- Not restricting self-reliance regarding personal, domestic or financial affairs
- Providing a complete written response (addressing each point) to correspondence from a home owner, other resident or their representative (for example a lawyer or Home Owners' Committee) within 21 days.



Right where you live

Better rights for home owners in residential parks